

**Encompass**

**Care**

Specialist Care | Creative Support

# Change in Executive Leadership





Dear Valued Members of the Encompass Care Community,

We are writing to inform you of a significant change in our organisation's leadership and to share some exciting updates regarding the future direction of Encompass Care as a revered provider of charitable support.

After nearly five years of dedicated service, Viv De La Fuente, our esteemed Chief Executive Officer, will be retiring from her role.

Viv has played a pivotal role in the growth and success of Encompass Care, and we are deeply grateful for their unwavering commitment and invaluable contributions over the years.

Recognising that all great things must come to an end, Viv and the Executive Leadership Team have diligently worked to ensure a seamless transition that will enable Encompass Care to continue thriving.

We are delighted to announce that the Encompass Care Board has appointed a newly revised Executive Leadership Team, who assumed their roles and responsibilities substantively from June 16th. As part of this transition, we have made some key organisational changes to streamline our operations and enhance our ability to serve our community effectively.

Firstly, we have replaced the role of CEO with that of Managing Director, and we are pleased to announce that Tracey Dennis-Andrews has been appointed to this position.

Tracey brings a wealth of experience and a deep passion for our mission, making her an ideal candidate to lead Encompass Care into the future.

As Managing Director, Tracey will provide strategic guidance and ensure the smooth functioning of our organisation.

Supporting Tracey in her role, we have appointed Lisa Rowland-Hall as the Governance Director.

Lisa will not only provide valuable assistance to the Managing Director but also deputise for Tracey in her absence.

We are also pleased to introduce Luke Stockley as our Operations Director.

Luke will oversee the operational aspects of Encompass Care, ensuring that our services are delivered efficiently and effectively to those who rely on our support.

Together, Tracey, Lisa and Luke will work closely to steer Encompass Care on its path of continued success.

We want to reassure you that all other functions within Encompass Care remain unchanged, and you will continue to interact with us in the same manner.

Our commitment to providing exceptional care and support remains unwavering, and we will continue to prioritise the needs and well-being of our community.

As we embark on this new chapter, we express our utmost gratitude for your ongoing support and trust in Encompass Care. Together, we will build a stronger and more inclusive future for all.

We extend our heartfelt gratitude to Viv De La Fuente for her outstanding leadership and dedication. Viv's legacy will undoubtedly shape the future of Encompass Care as we continue to make a positive difference in the lives of individuals we support.

Should you have any questions or require further information, please do not hesitate to reach out to us. We value your feedback and are here to address any concerns you may have.

Thank you for being an essential part of the Encompass Care community.

Warm regards,  
*The Executive Leadership Team*



From the Board of Trustees,  
David Corbin has some news to  
share with you.



Viv De La Fuente, the Chief  
Executive Officer has started  
retirement early and has now  
left Encompass Care



Viv sends everyone her very  
best wishes.



Tracey Dennis Andrews has taken the role of Managing Director



Lisa Rowland-Hall is Encompass' Governance Director



Luke Stockley has been appointed Operations Director

Honesty  
Inclusivity  
Kindness  
Dignity  
Integrity



Tracey, Lisa, and Luke will continue to uphold the Encompass values.



And want you to know this change will not affect you or the support you receive.



If you have any questions, please ask.



Support staff, Tracey, Lisa, Luke, and board members are all here to listen.